

Logitech Quickcall USB Speakerphone

On GNU/Linux

By default, it works as-is on linux-based OS, after you set it up in your linux session (audio settings, ensure it's enabled), and then reboot the machine.

On MAC OSX

No idea, sorry. Drop me a comment below if you have any clue yourself.

On Windows

On windows, the drivers work on Windows XP, and Vista, but by default they seem not to work with newer Windows OS, such as windows 7.

The workaround to make it work there seems to be:

Approach 1

Re: Logitech QuickCall USB Speakerphone and windows 7 Options - 03-22-2010 03:12 PM wrote:

From:

<http://forums.logitech.com/t5/Windows-7-Discussion-Topics-READ/Logitech-QuickCall-USB-Speakerphone-and-windows-7/m-p/437787#M1308>^[1]

Re: Logitech QuickCall USB Speakerphone and windows 7

Options

03-22-2010 03:12 PM

Here are my full install steps for Windows 7 x64:

Go to <http://www.logitech.com/index.cfm/home/&cl=GB,EN?>^[2] That should put you at the UK site. Look at the lower left and make sure you see the Union Jack flag. If not, click it and choose United Kingdom.

Hover over Support and choose Product Support

In Option 2, enter the model number: A-UD58

Click the picture of the QuickCall

In the very right-hand column, choose "Download installation software, drivers, updates and more."

Select Vista

Select Multilingual 64-bit

Click Download Software

When the download finishes, navigate to it in Windows Explorer

Right click on the callcentral1046_x64.exe icon

Choose Properties

Click the Compatibility tab

Check the "Run this program in compatibility mode for:" box

Choose Windows Vista (Service Pack 2) in the dropdown

Click OK

Run the callcentral1046_x64.exe program.

Go through the install. Even choosing custom, there is no way to install just the driver, so it will install all of the annoying CallCentral Software. We'll deal with that in a second.

After install is complete (it will make you restart), open the control panel and go to the Programs and Features section

You will see two new Logitech items in there. One, Logitech CallCentral, and the other is Logitech VoIP Driver. We want to keep the VoIP driver.

Double click the Logitech CallCentral and Yes to start the removal process.

It will say that something needs to be stopped (I didn't write this down while doing it, so I don't have the correct name). Open the task manager (Ctrl-Alt-Delete and then Start Task Manager) and find the similarly named item. It will have a 64 appended to it in the task manager. Highlight it and click End Process.

Close the task manager.

Clicking Retry on the removal application should allow it to continue.

I suggest restarting your system to purge the bad JuJu.

Enjoy.

Approach 2

From <http://billanderson.name/?p=291>^[3]

Logitech QuickCall USB Speakerphone Windows 7 64-bit Drivers^[4] April 6, 2010 at 11:01 pm



[5]

[6]

1. Download the driver. Logitech wants to give you a 30MB install app, but all you really need is the drivers out of them, which are in this 214KB zip file: local copy in seeds4c:  voip64.zip voip64.zip^[7]

2. Unzip the contents. You will get a folder named voip64. Remember where it is.
3. Plug in the QuickCall to a USB port. You will notice Win7 try and install drivers, but the speakerphone will just blink green and red lights...
4. Open the device manager.^[8]
5. Expand the "Sound, video and game controllers" section
6. I don't remember exactly what Win7 will call it, but look for a device that says something like "Speakerphone (disabled)" and right-click on it.
7. Choose Update Driver Software
8. Choose Browse my computer for driver software
9. Now browse to the voip64 folder you extracted and use that
10. You now have working drivers!

- The answer call, hang-up, and mute buttons don't work. Workaround: Use the on-screen controls of Skype or other audio software.
- The volume knob doesn't work. Workaround: The volume slider in Windows will control volume, as will the control in Skype and keyboard volume buttons.
- The LEDs don't work. Well, it's a lot better than them flashing red and green!
- Remember, it's only \$10!^[9]

Note: For the future: upgraded and integrated version from logitech:

<http://www.logitech.com/en-us/product/conferencecam?wt.ac=ps|9822>

^[1] <http://forums.logitech.com/t5/Windows-7-Discussion-Topics-READ/Logitech-QuickCall-USB-Speakerphone-and-windows-7/m-p/437787#M1308>

^[2] <http://www.logitech.com/index.cfm/home/&cl=GB,EN?>

^[3] <http://billanderson.name/?p=291>

^[4] <http://billanderson.name/?p=291>

^[5] <https://www.amazon.com/dp/B000J1F154?tag=swiftcurrenttr-20&camp=213381&creative=390973&linkCode=s4&creativeASIN=B000J1F154&adid=1WFT1H0JJR2D0HE1CGYA&>

^[6] <http://forums.logitech.com/t5/Windows-7-Discussion-Topics/Logitech-QuickCall-USB-Speakerphone-and-windows-7/td-p/355329>

^[7] <http://billanderson.name/downloads/voip64.zip>

^[8] <http://pcsupport.about.com/od/windows7/ht/device-manager-cp-windows-7.htm>

^[9] <https://www.amazon.com/dp/B000J1F154?tag=swiftcurrenttr-20&camp=213381&creative=390973&linkCode=s4&creativeASIN=B000J1F154&adid=1WFT1H0JJR2D0HE1CGYA&>